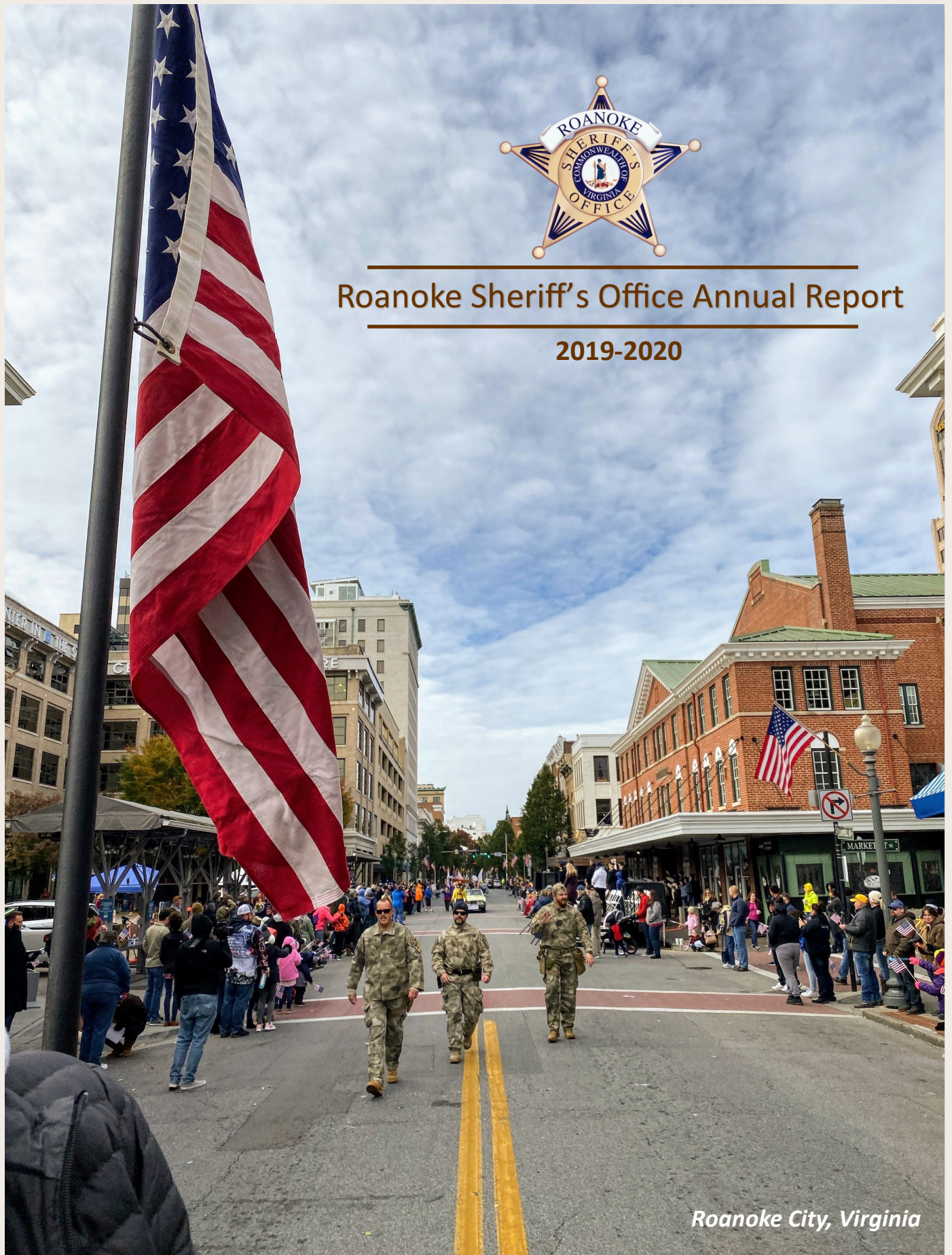




Roanoke Sheriff's Office Annual Report

2019-2020



Roanoke City, Virginia

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OUR MISSION

As a diverse, professional law enforcement agency, we will serve and protect every person within the City of Roanoke through quality court, correctional, law enforcement and customer-focused services.

To City of Roanoke Citizens:

To say this year was challenging would be an understatement. We started out our fiscal year equipped to handle the needs of our department and community. The Sheriff's Office and Roanoke City Jail continued to grow and adapt to the ever-changing correctional climate. We made progress on several improvement projects, continued our efforts towards enhancing the relationships with our regional law enforcement partners and continued participation in our community. The second part of the 2019-2020 year proved to be a bit more challenging. With the quick onset of COVID-19, our office had to make proactive decisions and changes to our operation almost daily. The employees of this Office, despite the pressures of the job, the negativity projected on law enforcement across the nation and the challenges presented daily, showed the utmost professionalism and investment into our community's safety. I could not be more proud of the dedication the men and women I serve alongside show every day.

In this report you will read about the successes of each division in our operation. However, you will also see how COVID-19 affected the day to day responsibilities of running a correctional facility during these unprecedented times. The 2019-2020 Annual Report may read differently than previous years. You will see a decline in our inmate population, community engagement, programming and more. Despite these struggles, I am humbled and grateful for each member of our Sheriff's Office family and the community that continues to support us.

Thank you to the City of Roanoke citizens for entrusting me to be your Sheriff and guide our department on your behalf. I am proud to present to you the Roanoke Sheriff's Office 2019-2020 Annual Report.





COMMAND STAFF



Major David Bell

ADMINISTRATION



Major Mark Sweetenberg

OPERATIONS



Captain James Ferguson

COURT SECURITY



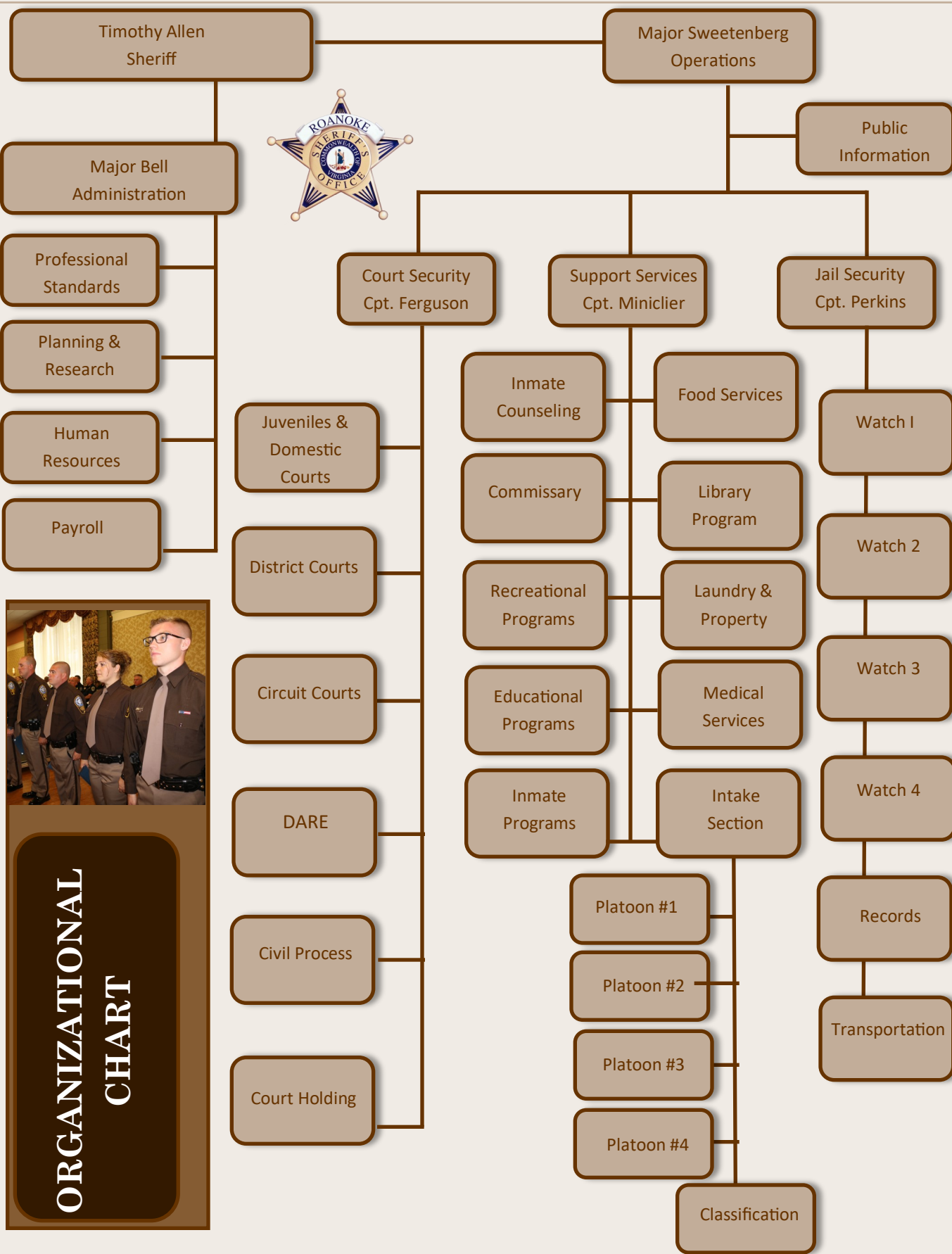
Captain Kim Miniclier

JAIL SERVICES



Captain Monica Perkins

JAIL SECURITY





ADMINISTRATIVE DIVISION

Sheriff Allen's top priority is providing a clean and secure environment that reflects the professional standards of the Roanoke City Sheriff's Office. Sheriff Allen's efforts are formed in part by the yearly budget. Costs of normal operations of the Jail are maintained in the Operating Fund and amounted to approximately \$19,225,681 for the fiscal year ended June 30, 2020. These operating expenses include the costs of providing inmate housing

**Per Day Cost to House a
Prisoner: \$113.18
(\$97.99 FY 2019)**

and security as well as facility maintenance and administrative support. The below chart shows the classification of these expenses. Personnel costs comprised 75% of the total budget with medical and food services providing another 16%. The Jail receives federal, state and local funding of these operating expenses.

**Per Day Cost to City of
Roanoke to House a Prisoner:
\$53.29 (\$47.43 FY 2019)**

The Virginia Compensation Board provides partial reimbursement of the Jail's salaries and fringe benefit costs. In addition,

this agency accepts per diem compensation for state and local responsible inmates through the Virginia State Compensation Board. The primary purpose of the Jail is to provide inmate housing for local and state responsible inmates. Per Diem payments are also received from other agencies and from the US Marshals Service for whom the Jail houses inmates.

Utilities
\$531,816
Personnel Costs
\$14,892,262
Medical Services
2,363,214
Food Services
753,573

SUPPORT SERVICES DIVISION



The Support Services Division is commanded by Captain Kim Miniclier and Lieutenant LeMajor Hill, Assistant Division Commander. This division administers: Kitchen, Laundry, Medical, Education, Counseling, Chaplains, Inmate Work Crews, Maintenance, Recreation, Classification, Intake and Inmate Work Programs.

The Sheriff's Office contracts their **Food Services** with Summit Food Services. An inmate kitchen crew prepares and distributes three hot meals a day to all inmates in the Roanoke City Jail (RCJ). Meals

include special diets (sick, diabetic, food allergies, religious dietary restrictions). Inmate Kitchen Trustees are inspected daily to ensure they have the highest standard in grooming and full compliance with rules. The Food Services Manager reported that 425,376 meals were served in the 2019-2020 fiscal year.

Medical Services are provided in the RCJ around the clock by a contracted medical company, Wellpath. Daphne Norman, RN/HSA (Health Services Administrator) oversees

physicians, physician's assistants, nurses, mental health professionals and medical assistants.

Inmates are seen by medical staff upon arrival at our facility and receive a complete physical within 14 days. RCJ has medical restrictive housing for inmates who are too ill to be with general population. A pharmacy and clinic are on-site. If there is a medical need that cannot be fulfilled by Wellpath, then the inmate will be referred to an offsite specialist for further treatment. Wellpath performed 6,519 clinical visits and

288 dental visits this fiscal year.

Individuals arrive at RCJ with a wide range of educational levels, some are unable to read or write, while others are just shy of a completing their high school education. **Educational Programs** are offered to every inmate, regardless of previous educational experience or learning level. Mr. Marsh administers Special Education through Roanoke City Public Schools. GED services are also offered to our inmates under the supervision of Ms. Jennifer Hollingsworth-Austin. 767 inmates in fiscal year 2020 requested educational services. During the year, a few new beneficial programs were added for inmates. A creative writing class, drawing and personal finance classes are provided by Ms. Austin.

These classes are offered to inmates and last from 4-6 weeks. In the trial year, this program has shown to be successful in assisting the inmate's creativity in different



areas.

The Library Program at the Roanoke City Jail provides the opportunity for inmates to learn, grow and imagine through literary doorways. Ms. Jennifer Kolesar, Jail Librarian, organizes and stores the books donated to the RCJ. Ms. Kolesar delivers books by a mobile cart to every inmate housing unit at least once a week. During the 2019-2020 fiscal year 11,306 books were delivered to inmates. In addition,

152 inmates took advantage of the Law Library program.

Recreation is provided at the jail via two indoor gyms, two outdoor gyms and cardio rooms.

Deputies Matthew Tomblin and Mark Kemp facilitate the recreation program which includes basketball, calisthenics, aerobics and volleyball. Recreation programs and facilities were utilized by 5,806 inmates.

Inmate Programs are supported by 118 active volunteers that are managed by the Jail Counselor, Ms. Kim Lindsey. These programs include ALPHA (therapeutic substance abuse treatment for men and women), Alcoholics Anonymous (men and women), Father's First (provided by TAP), faith-based Anger

SUPPORT SERVICES
DIVISION

Management offerings, Pre-Release Counseling, a Chaplaincy program, and Bible Study. Within the 2019-2020 fiscal year, inmates participated in weekly drug and alcohol counseling, 275 participated in the ALPHA program, 54 participated in rehabilitative and life skills programs, 146 accepted individual counseling, and 105 engaged in religious programs.

Inmates also benefit from the **DMV Connect** program. DMV “connection teams” issue identification cards bringing necessary equipment to RCJ. ID cards are mailed from a secure central location to RCJ and kept in the inmate’s property until they are released.

Identification is necessary to secure jobs, open bank accounts, enter public buildings, and apply for

benefits. This has been an important program for the Roanoke City Sheriff’s Office to help promote successful reentry. In the 2019-2020 fiscal year, 7 Virginia ID cards were issued to inmates via DMV Connect.

Under the **Discharge Planner Program**, members of Blue Ridge Behavioral Healthcare meet individually with inmates. Each participating inmate has met with a Blue Ridge Behavioral Health staff member for a minimum of 1 and a maximum of 3 sessions. During these sessions, inmates were provided with information regarding community resources such as housing and employment. There were a total of 76 sessions over the past fiscal year.

The Discharge Planner Program aims to help inmates return to the community with the

resources they need to access treatment and medications.

The Intake Unit is comprised of the Classification Unit and Crisis Stabilization Unit. This unit is supervised by Lieutenant John Williams. The Intake Sergeant Mirhet Sabanovic, Intake Master Deputy James Murphy and four sergeants, along with their platoon, assess every inmate’s custody and program needs upon booking. Inmates are photographed, fingerprinted and a record is created. Inmates are asked a series of questions which include physical and mental health history, including a mental health assessment by several staff members. If the inmate is able to be classified, they are next interviewed by the Classification Unit. This unit includes 3 sergeants,

one of which is the Mental Health Coordinator.

The classification process is used to categorize and house inmates. This process begins with an initial interview to determine security level and housing. Classification is also responsible for inmate hearings, both disciplinary and administrative. In the previous fiscal year, Classification held 438 disciplinary hearings and 205 administrative hearings.

2,562 inmates were classified in FY 2020

If an inmate has special mental health needs or displays suicidal tendencies, the Crisis Stabilization Housing Unit may be where they are housed temporarily.



MENTAL HEALTH UNIT

The Mental Health Unit opened in April 2018 in response to the need to provide a safer and more therapeutic environment for inmates with mental health needs. The Mental Health Unit is overseen by the Intake Lieutenant, Mental Health Coordinator, and the Intake Platoons. Intake Specialists, who have received specialized mental health training, are responsible for monitoring those inmates housed in the Mental Health Unit. The Crisis Pod is direct supervision pod where inmates placed on suicide watch are continuously monitored. In the Therapeutic Pod, inmates have daily group therapy sessions to manage their needs. During the past 12 months 6,894 Mental Health Screenings were completed on intake. 339 individuals were identified as being at risk and placed on Suicide Watch during the past 12 months. through screenings at intake and observations by both security and medical staff. Between April 2019 and March 2020, 52 inmates have been screened by Medical, Mental Health, and Jail Security for placement in the Therapeutic program. Of those inmates screened, 26 inmates were placed in the program. 12 Therapeutic Pod inmates were released from custody and provided assistance with housing, having their benefits reinstated, referrals for community services, and job interviews.

During the past 12 months 6,894 Mental Health Screenings were

692 hours of Group Therapy from April 2019 to May 2020

In the **Trusty Program**, inmates perform daily duties within the jail. Areas of service include the kitchen, property/laundry, maintenance, paint crew, and janitorial. The Trusty Program provides the inmates with an opportunity to develop a strong work ethic and to gain or enhance work skills during the period of incarceration. Throughout fiscal year 2020, there were 487 inmate trustees that made up both indoor and outdoor work crew details.

Inmate Work Crews are managed by Sergeant Stacey Peters. The Roanoke City Jail typically maintains three male and one female work crew. For 2019-2020 work crews performed thousands of man hours. This includes 1,351 jobs benefiting the City of Roanoke and non-profit organizations. These tasks include snow removal, grass and lawn maintenance of city owned property and trash removal.

The City of Roanoke Wash House is also overseen by the Inmate work crews. Deputy Jeremy Bailey takes his crew of 3-4 inmates to keep the city fleet clean and maintained properly.



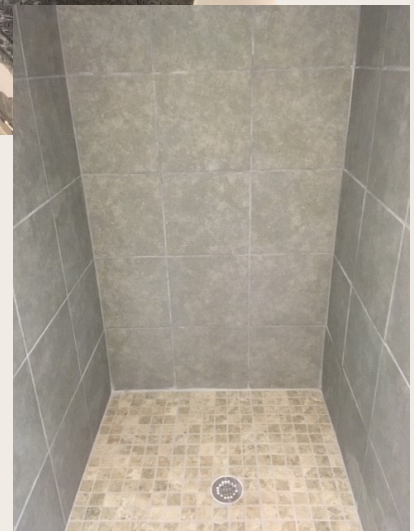
1,607 city owned vehicles were
cleaned in FY 2020

INMATE WORK CREWS

JAIL RENOVATIONS

Many of the jail renovations are handled by the Support Services Division in conjunction with the City of Roanoke maintenance team, as well as other outside vendors. Throughout FY 2020, there were many projects that were necessary to maintain the safety and security of the facility. Some of the larger projects are listed below:

- **4th floor medical shower stall upgraded to ADA Standards**
- **HVAC Upgrade project started on the 4th floor**
- **Diamond plate walls installed in the elevators**
- **Body Scanner placed on Intake (1st floor)**



In March of 2020, the World Health Organization declared a state of emergency regarding the medical pandemic, COVID-19. The Roanoke Sheriff's Office closely monitored the situation as it progressed, worked closely with the Virginia Department of Health and followed the Centers for Disease Control and Prevention (CDC) guidelines for correctional facilities. As the virus spread in growing numbers, the Roanoke Sheriff's Office implemented and created ways to keep the staff and inmates safe. COVID affected the operation in challenging ways. While focusing on safety and security, the department, along with the Commonwealth Attorney and Public Defender's Office, reviewed inmates that qualified for early release. During the pandemic in FY 2020, 61 inmates were released. Also, limiting intake of inmates, whether new intakes or transfers, was the practice in our facility. Because of this, our inmate population was drastically lowered from March through June 2020, with an average daily population under 400, which is drastically lower than the years previous numbers averaging over 600. There were many precautions that were taken for the inmates that continued incarceration in the facility. The inmates were given extra hygiene products, cleaning supplies and education regarding the pandemic. While their in-person visits and programming were suspended, the inmates were given free extra phone calls, both video and regular, as well as no medical co pay for COVID symptoms. Other aspects of our operation that were also affected are:

- Outside work crews
- Weekender programs
- Delayed confinement/workforce
- Community Relations
- Courthouse
- Recruitment efforts
- Community relations/events
- DARE/SRO involvement
- Roanoke City Jail Revenue
 - canteen commission
 - fingerprinting suspended
 - federal inmates



COVID –19



The **Security Division** is managed by Captain Monica Perkins, Jail Division Commander, with the assistance of Lieutenant Brandon Young, Assistant Division Commander, oversees four shifts of approximately 26 deputies/Control Room Operators, each including a lieutenant watch commander, a sergeant assistant watch commander. The platoon leaders are as follows: Watch I, Lieutenant David Powers; Watch II, Lieutenant Terry Martin; Watch III, Lieutenant Jeff Lanning; Watch IV, Lieutenant Kim Ashford.

These shifts are responsible for making security rounds with frequent searching and periodic counts of inmates. They maintain proper order and decorum, while assisting inmates with access to programs and services. In FY 2020, the Sheriff's Office added 3 Control Room Operators (CRO) to each shift. These civilian CROs assist the deputies on shift by monitoring inmate movement, watching cameras and observing restrictive housing while operating the gates and doors for the entire facility.

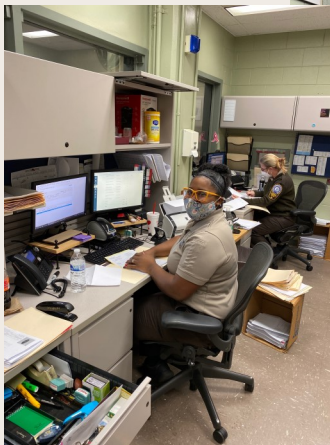
The **Transportation Unit**

is comprised of four deputies led by Sergeants Richard DeHaven and Kevin Compter. Transportation deputies are responsible for transporting inmates to and from other correctional facilities, medical appointments and mental health facilities throughout the Commonwealth of Virginia. They are also responsible for extraditions, when necessary. These deputies



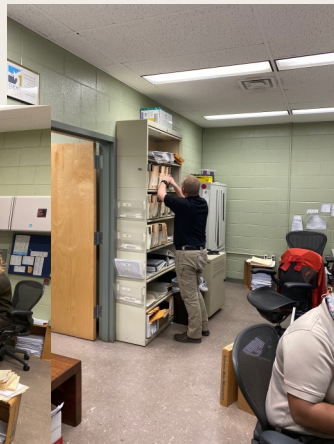
served 574 Temporary Detention Orders (TDOs), some of which are 3 to 4 hours away. Together, they transported 15,839 inmates and logged 153,578 miles.

Critical to the operation of the Roanoke City Jail is the maintenance of records for all inmates currently held or recently released.



Jail Records is comprised of four deputies, overseen by Sergeant

Jennifer Callahan. The Inmate Records Section provides quality assurance so that inmates are lawfully detained and released from custody. They also calculate time credit for inmates, based on court orders, in accordance with state and federal law and agency policy.



Other responsibilities of the Security Division include **Inmate Accounts** and **LIDS**.

COURT SECURITY DIVISION

Captain James Ferguson leads the Court Security Division. He is assisted by Lieutenant Jeff Jenkins and four sergeants: Sergeant Detria Muse (Courts) and Sergeant Brian McDaniel (Courts), Sergeant Nick Sharp (Civil Process) and Sergeant Mike Hewitt (DARE).

This division provides professional, customer-focused law enforcement services to secure the courtrooms of Circuit Court, General District Court, and Juvenile and Domestic Relations Court. The Civil Process unit provides proper and legal execution on all court orders, civil process, warrants, criminal and civil subpoenas, and other judicial documents in a professional and timely fashion.

Roanoke Sheriff's deputies screened 180,874 individuals at the two security stations of the courthouse, preventing the introduction of weapons, explosives and other contraband

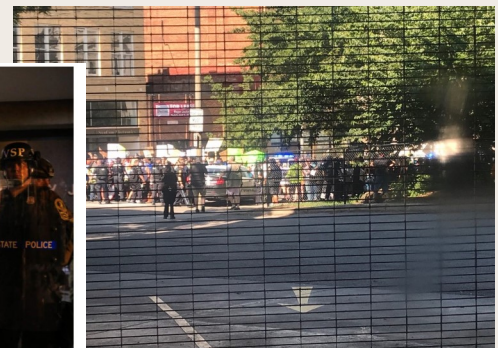
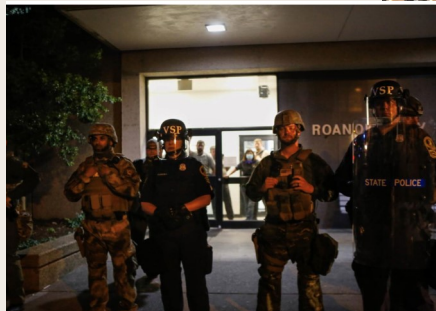
into the facility. There were no incidents of weapons introduced into the courts. Legally owned weapons were either sent back to the owner's vehicles or were disposed of prior to entry into the courthouse. City of Roanoke citizens also have the option to use lockers, at both bailiff stations, to store their belongings in free of charge.

Civil Process deputies served 80,11 civil, criminal and other warrants in the community. Included in this number are 1,201 evictions, 173 property pick-ups and 11 levies.

The Court Security Division strives to provide the courthouse with the highest level of security for members of the community, judges, and courthouse staff.

The Roanoke City Sheriff's Office's **Tactical Team** is a highly trained, specialized response unit. The purpose of the Tactical Team is to provide support with expertise in the use of tactics for emergency situations to the members of the Sheriff's Office and other agencies. The Tactical Team is equipped to respond to high risk situations that may arise in the Jail, Courthouse, or within the community. The team trains for various scenarios making sure their skills are up to date at a minimum of 12 days a year. Unfortunately due to the pandemic, the team only had the opportunity to train 8 days in fiscal year 2020.

The tactical team was deployed and responded in 5 instances in 2020 fiscal year. They were called to help with the manhunt of murder suspect Michael Brown. The team assisted the US Marshal's, along with multiple other jurisdictions, in multiple day long searches. In addition to the global pandemic that occurred towards the end of FY 2020, social unrest occurred across the country as well. As a result of many protests, including those against law enforcement agencies, the team was deployed to assist with crowd safety to allow for peaceful protests in May of 2020. The men and women who serve on the Tactical Team are commended for their courage and dedication to the Roanoke City Sheriff's Office.





Deputies from the Roanoke City Sheriff's Office teach the Drug Abuse Resistance Education (D.A.R.E.) program in Roanoke City's 17 elementary schools. The ten week D.A.R.E. curriculum is presented to fifth grade students. Teaching children to resist drugs and violence is the foundation of the program. Participants are required to complete assignments and write an essay.

Roanoke City Sheriff's Office deputies present a positive law enforcement role model to our students. The DARE program is comprised of Sgt. Hewitt and eight deputies. During the 2019-2020 fiscal year,

800 students completed the DARE 5th grade program. Deputies presented at 183 workshops and presentations for other grade levels. These deputies spent almost 200 hours counseling students and over 62 hours working with parents.

These deputies not only educate our youth, they also maintain a safe and secure environment in our city's elementary schools. Deputies responded to 109 incidents for the 2019- 2020 fiscal year.





STAFF ACHIEVEMENTS

PROMOTIONS

MASTER DEPUTY



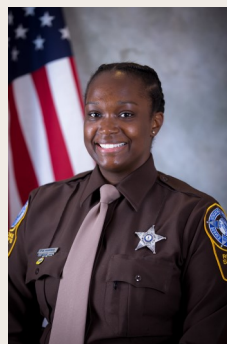
Jon Warren
**INTAKE
SERGEANT**



Deputy Douglas
Cunningham
Watch III



Deputy Dennis
Putnam
Watch III

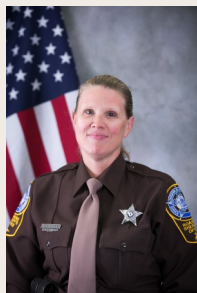


Deputy Trishanna
Harris
Intake #1



Elton Lee
**CLASSIFICATION
SERGEANT**

DEPUTY SHERIFF II



Deputy Amy
Nance



Deputy Quameisha
Whorley



Deputy Dennis
Putnam



Deputy Robert
Rowell



Deputy Robert
Smith



Deputy Kris
Garner

TRANSFERS



Sgt. Kevin Compter

Evening Transportation Supervisor

Deputy Matthew Kelly

Court Security

Deputy Carolina Ortega

DARE Officer

Hannah Graham (CRO)

Watch III

Deputy Christopher Wickham

Transportation Deputy

Deputy Quameisha Whorley

Records Deputy

Deputy Derrick Duffy

Daylight Support Services

Deputy Ralph Smith

Laundry—Services Division

Deputy Robert Smith

Daylight Support Services

Deputy Richard Germ

Intake—Platoon 3





The Professional Standards Unit, commanded by Lieutenant Brian Geiser, oversees the functioning of Training, Internal Affairs, Applicant Background Investigations, Recruitment, Accreditation, enforcement of the Prison Rape Elimination Act (PREA), Fleet Management and Planning and Research.

Training begins with the deputy sheriff recruits receiving 11 weeks in Basic Jailor ; Court Security and Civil Process Academy from Cardinal

Criminal Justice Academy. Further training is offered through the 21 week course of Basic Law Enforcement School. However, training does not end with graduation from the academy; it is an ongoing process. Sergeant James Goens supervised the training of Sheriff's Office deputies in 2020, covering over 200 sworn and civilian positions. All sworn employees are required by the American Correctional Association (ACA) to receive at least 40 hours of additional training each year. This requirement is met

through a combination of off-site training and online study modules which cover a variety of law enforcement, corrections, leadership, and various community-based topics.

19 deputies graduated from Cardinal Criminal Justice Academy in FY 2020

All required employees completed their 40 hour In-Service training blocks. Sworn and civilian staff combined completed over 14,788 hours of training.

The department welcomed two new instructors who

graduated from General Instructor School. Sgt. Goens spent 10 weeks at the firearms range, re-certifying 258 sworn staff members and retirees.

Accreditation is an ongoing process whereby polices and procedures are evaluated against established best practices and then an independent and authoritative body verifies compliance with that criteria. This department is overseen by the Accreditation Manager, Sgt. Nicole Butterworth. The Sheriff's Office has maintained their accreditation with National Commission on Correctional Health Care, American Correctional Association, Virginia Department of Corrections, Virginia Law Enforcement Professional Standards Commission and the Prison Rape Elimination Act. In

addition, the Sheriff's Office participated in several city, state and internal audits throughout the past fiscal year.

Accreditation helps us assess our facility's strengths and weakness, identify goals, implement polices and procedures and establish guidelines for daily operations. Additionally accreditation increases community support, improves staff training and development, and achieve a higher level of staff professionalism and morale.

Planning and Research is managed by Deputy Frank Porter. The Planning and Research officer has three main responsibilities:

-Serving as Information Technology Project Manager: Coordinating with Department of Technology as we research new technology and upgrades to our hardware and applications. Together

we will plan, budget, install, and train staff on all advancements.

-Application, Hardware, and Network Support: Troubleshoot and resolve all issues related to hardware and software that, for either security or network configuration reasons, are considered to be the sole responsibility of the City of Roanoke Sheriff's Office. These systems include (but are not limited to): Smart Communication (Tablets and Kiosks), Avigilon Video Security System, and the Cobra Banker system and its printers.

-Data Analyst: Compile data for various reports such as Jail Cost report, Census, In-Custody Death Report, Fixed Asset Inventory, Hardware Inventory, and COIN Budget Reports for various agencies to include but not limited to Virginia State Compensation Board,

Bureau of Justice Statistics, City of Roanoke, and possible vendors.

During 2019-2020 we have:

- Installed a dual large screen monitoring station for High Risk Inmates that is monitored 24 hours a day, 7 days a week. The unit shares space in the Annex Control Office.
- All workstations upgraded to TRAPs (rebranded to Cortex). This upgrade offers the security of “real time” virus protection. (Real Time: A persistent and ongoing scan each time a file is received.)
- Upgraded switches in the Courts and Jail to better manage data and create fail over safe guards.
- Added cameras to enhance supervision for high risk inmates. Began updating analog cameras that were EOL (End of

Life) to IP cameras (Higher resolution and more stable functionality)

- Continued to replace EOL (End of Life) Workstations with Micro form workstations that are more energy efficient.
- Upgraded the Smart Communication Inmate tablets to a more secure device with improved durability, charging, and network connection.

Background

Investigator, Sergeant Nikki Jenkins, reported that there were 28 new deputy sheriffs hired during FY 2020. Sgt. Jenkins is not only responsible for deputy sheriff background checks, she also investigates medical staff, contract employees, volunteers, civilian staff and interns.

In support of our goal to attract and retain qualified employees, our

Recruitment Specialist

participated in various recruiting events through fiscal year 2020. The Sheriff’s Office held its second “One Day Recruitment Event” in November 2019 . During this one day event, applicants were tested, both written and agility, interviewed and fingerprinted. 13 new recruits were hired as a result of the successful recruiting event.



The Sheriff’s Office does not discriminate on the basis of race, color, sex, creed, religion, sexual orientation, national origin, age, disability, genetic information, veterans’ status or disabled veterans’ status.

COMMUNITY RELATIONS



The men and women of the Roanoke City Sheriff's Office are proud of their ongoing involvement in the community.

Each year the department participates in a wide range of local parades, and the 2019-2020 fiscal year was no exception. Included in these events were the

Armed Forces Parade at the Veterans Affairs Hospital, the Labor Day Parade, Veteran's Day Parade, and St. Patrick's Day Parade.

This year the Roanoke City Sheriff's Office continued its participation in the "Reading with the Stars" at a local elementary school. Roanoke Sheriff's deputies and civilians were matched with second graders who

were at or below the required reading level.

These "stars" would meet with their students twice a month to read books selected by the school. Unfortunately, due to COVID-19, in March the program had to abruptly end. We hope to continue this partnership again soon.

The Roanoke City Sheriff's Office continues to host the Roanoke City TRIAD in partnership with the Virginia Office of the Attorney General at Harmony Services. These meetings are held on the third Tuesday of every month. Attendance is consistent and usually fills the room to watch presentations coordinated

through Kristen Borak, Community Relations Specialist. The list of topics varies, but includes presenters from multiple community organizations. The attendees are provided lunch, courteously of Harmony Services every presentation. TRIAD will continue to be a key focus of the Roanoke City Sheriff's Office.

The Roanoke Sheriff's Office maintains being a member agency of Project Lifesaver. This international initiative assists in tracking and rescuing clients who have developmental or cognitive delays that give them a tendency to wander. There are currently 12 deputies and civilians

certified in electronic search. Yearly training and recertification is required. Currently, there are 23 clients enrolled in the program. The Sheriff's Office participated in multiple successful searches throughout the 2019-2020 fiscal year.

These are just a few of the community partnerships that we participate in throughout the years. However, due to COVID-19 and all the precautionary measures taken in the City of Roanoke, the Sheriff's Office had to unfortunately miss out on some favorite events. We are looking forward to participating in these events in the future.

All of these community interactions, along with other things that happen within our department are shared through our social media accounts. Kristen Borak, Community Relations Specialist, manages all of the departments accounts. The Roanoke Sheriff's Office Facebook, Instagram and Twitter pages help the citizens interact with the deputies and employees. They are used to share information with the public. Within FY 2020, social media has grown for the department on all platforms.

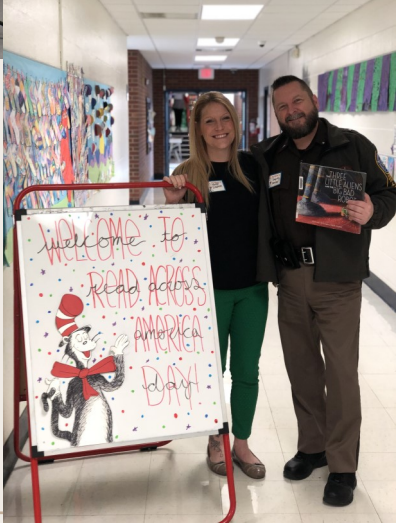
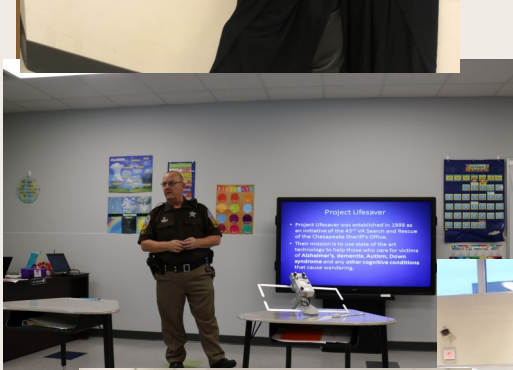
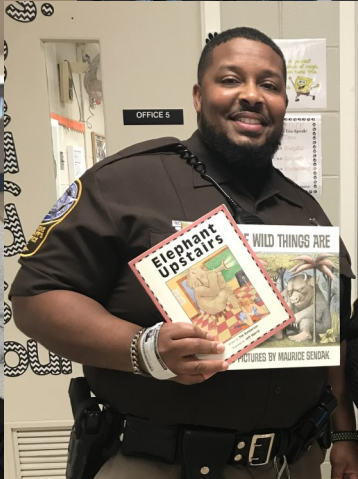
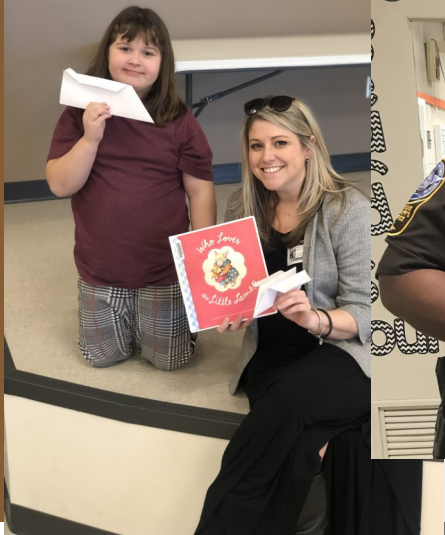


@roanokecitysheriffsoffice



@roanokesherriff







SHERIFF ALLEN RETIRES

After much thought and consideration, I have decided to retire from my position of Sheriff effective January 8, 2021. This leaves one year on my 2nd term in office and comes at a time when I would typically be announcing my intentions as to whether or not I would be seeking a 3rd term.

It has been an honor and a privilege to serve as Sheriff for the last seven years. However, after 33 years in law enforcement, I feel it is time to move on to the next chapter in my life. I hope to focus on some personal goals and spend more time with my family.

Public Safety has afforded me a variety of challenges and a great deal of triumphs. It has been an absolute privilege of working alongside some of the most professional and talented men and women in Law Enforcement. You all are truly the best in the business. You are courageous, loyal and dedicated. I will miss you greatly. However, I am confident you will carry on with the mission and core values of the office.

I will leave the Sheriff's Office in the capable hands of Chief Deputy, Major David Bell. He has over 28 years of law enforcement service and has served at my side for the last seven years. I have no doubt he will take command and move the Office of Sheriff progressively forward.

In closing, I want everyone to know how grateful I am for all your support you have shown over the years.

Respectfully,

A handwritten signature in black ink that reads 'Tim Allen'.

Tim Allen, Sheriff







ROANOKE CITY SHERIFF'S OFFICE

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www.roanokeva.gov/sheriff

